



• **Customer Satisfaction** • **Technical Innovation** •

159 Swanson Road • Boxborough, MA 01719
Toll Free: 800-257-3872 • Tel: 978-263-1400 • Fax: 978-266-2158



Setra Systems, Inc.

Quality Survey

Response Information

Setra Systems, Inc. is an ISO 9001 certified company.

Setra Quality Statement

“Setra will exceed customer expectations through technical innovation and superior delivery of high quality, value-added, sensing products, sensing illumination, and services.”

This Document is Prepared and Maintained by: Setra Quality Department

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GENERAL information

Name:	Setra Systems, Inc
Address:	159 Swanson Rd Boxborough, MA 01719-1304
Phone:	(978) 263-1400
Toll Free Number:	(800) 257-3872
Fax:	(978) 264-0292
Web Address (Setra products)	www.setra.com
Web Address (Dolan-Jenner Products)	www.dolan-jenner.com
EIN/Tax ID:	04-2432269

Primary Business: Design and manufacture of sensors (including pressure transducers, barometric gauges, humidity sensors, current sensors), weighing systems, manometers, fiber optic illumination systems and provides pressure calibration services.

Founded: 1967

Size Classification: Large (Not Minority Owned)

Status of Ownership: Corporation, parent company is Fortive Corporation.

Parent Company Information: Fortive Corp.

6920 Seaway Boulevard
Everett, WA 98203

Investor/Financial Information: Please see <http://www.fortive.com> for information regarding financial data.

CONTACT FOR ORDERS:

Email:	Orders@Setra.com
Phone:	(800) 257-3872
Fax	(978) 264-0292

BY MAIL:

SETRA SYSTEMS INC
BANK OF AMERICA LOCKBOX SERVICES
12003 COLLECTIONS CENTER DRIVE
CHICAGO, ILLINOIS 60693

BY WIRE TRANSFER:

Bank of America
135 South LaSalle Street
Chicago, IL 60604
US Federal Wire System / Setra Systems Inc
A/C # 8765100157 ROUTING # 026009593

ACH TRANSACTIONS:

BANK OF AMERICA
135 South LaSalle Street
Chicago, IL 60604
U.S. Federal Wire System / Setra Systems Inc
A/C # 8765100157 / ROUTING# 071923284

Terms: Net 30 days

Standard Quotations are valid for 60 days from date of issue.

Our Preferred Method of Payment is ACH.

KEY PERSONNEL*

Fortive President	Jim Lico
Setra Systems President	Jonathan Martha
Chief Financial Officer	Jay Handel
Controller	Wesley Melbo
VP of Operations	John Driscoll
Director of Operations	Patrick Quinn
VP of Sensor Eng & Sensor Technology	Eric Beishline
Quality Manager	Patrick Quinn
VP of Sales & Marketing	Scott LeBrun
VP, Global Marketing & Product Mgmt.	Brandon Rogers
VP, Global Human Resources	Nina Teirelbar

*Personnel are subject to change without notice.

FACILITIES

Location:	Building Information:
159 Swanson Rd. Boxborough, MA 01719	Metal/Brick 100,000 sq./ft

Annual or Scheduled Shutdowns: All major US holidays.

EQUIPMENT USED FOR CALIBRATION

Setra Systems performs pressure calibrations using Setra model 270, 204, 239 and 600 pressure transducers; MKS 622A; BOC Edwards models 570 and 590; as transfer standards. These transducers are calibrated using one of the following:

Ruska pressure controller	7250LP
DH Instruments Pressure Controller	PPC3-2MA2Mp/A200Kp
Kurt J Lesker Company Vacuum Gage	KJL-902178
Agilent digital multi-meter	34401A
DH Instruments Primary pressure standard	FPG8601
Ametek Dead weight tester	T-1 Hydraulic pump

Humidity products are calibrated using Thermo Scientific Two Pressure Humidity Generator Model 2500ST-LT.

Weighing systems products utilize Troemner S-Class weights primary standards.

SPECIALTY BUSINESS CODES

SIC Code:	3823
NAICS Code:	334513
DUNS Number:	04-170-3786
Cage Code:	53367
SAM (System Award Mgmt) Registered, Expiration Date:	2/23/2023
Global Location Number:	N/A
EAR:	Compliant
GSA Contract:	None

	<h1>Quality Management System</h1>	Revision: F
		44 Pages

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Revision is subject to change without notice. Documented procedures required by ISO-9001:2015.

Certificate of Registration



This is to certify that the Quality Management System of:

Setra Systems, Inc.

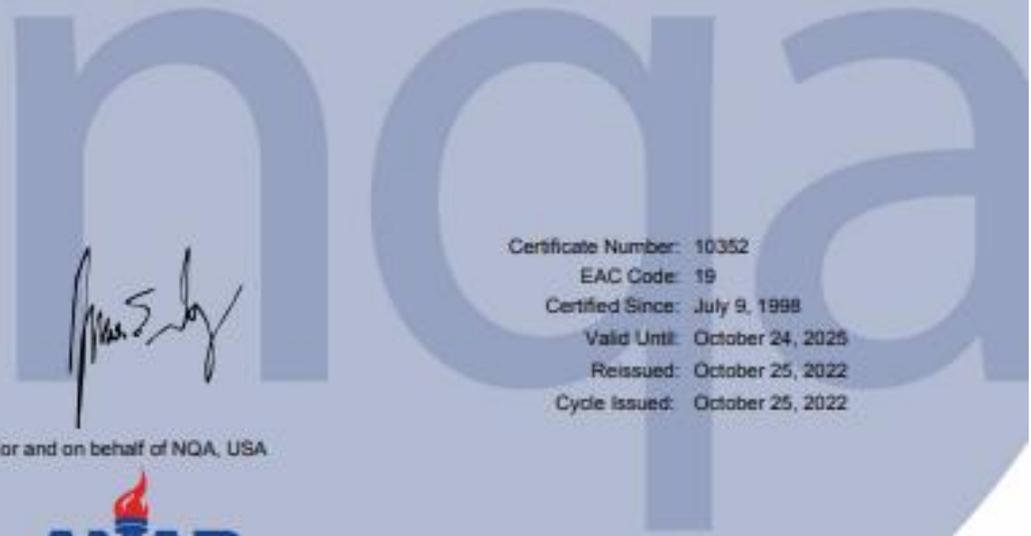
159 Swanson Road
Boxboro MA 01719-1304
United States of America

applicable to:

Design and manufacture of pressure transducers, weighing systems, manometers, sensing illuminators, current sensing and humidity sensing, particle counters, power meters and room environment monitors.

has been assessed and approved by
National Quality Assurance, U.S.A., against the provisions of:

ISO 9001:2015



For and on behalf of NQA, USA

Certificate Number: 10352
EAC Code: 19
Certified Since: July 9, 1998
Valid Until: October 24, 2025
Reissued: October 25, 2022
Cycle issued: October 25, 2022



This approval is subject to the company maintaining its system to the required standard, which will be monitored by NQA, USA, 289 Great Road, Suite 105, Acton, MA 01720, an accredited organization under the ANSI National Accreditation Board.

Form **W-9**
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

**Give Form to the
requester. Do not
send to the IRS.**

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Print or type. See Specific Instructions on page 3.	<p>1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank. Setra Systems, Inc</p> <p>2 Business name/disregarded entity name, if different from above</p> <p>3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes.</p> <p><input type="checkbox"/> Individual/sole proprietor or single-member LLC <input checked="" type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate</p> <p><input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ _____</p> <p>Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is not disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.</p> <p><input type="checkbox"/> Other (see instructions) ▶ _____</p> <p>4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):</p> <p>Exempt payee code (if any) _____</p> <p>Exemption from FATCA reporting code (if any) _____</p> <p align="right"><small>(Applies to accounts maintained outside the U.S.)</small></p> <p>5 Address (number, street, and apt. or suite no.) See instructions. 159 Swanson Road</p> <p>6 City, state, and ZIP code Boxborough, MA 01719</p> <p>7 List account number(s) here (optional)</p>	Requester's name and address (optional)
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<p>Part I Taxpayer Identification Number (TIN)</p> <p>Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see <i>How to get a TIN</i>, later.</p> <p>Note: If the account is in more than one name, see the instructions for line 1. Also see <i>What Name and Number To Give the Requester</i> for guidelines on whose number to enter.</p>	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td align="center" colspan="9">Social security number</td> </tr> <tr> <td style="width:20px; height:20px;"></td> </tr> <tr> <td align="center" colspan="9">or</td> </tr> <tr> <td align="center" colspan="9">Employer identification number</td> </tr> <tr> <td style="width:20px; height:20px;">0</td> <td style="width:20px; height:20px;">4</td> <td style="width:20px; height:20px;"></td> <td style="width:20px; height:20px;">-</td> <td style="width:20px; height:20px;">2</td> <td style="width:20px; height:20px;">4</td> <td style="width:20px; height:20px;">3</td> <td style="width:20px; height:20px;">2</td> <td style="width:20px; height:20px;">2</td> <td style="width:20px; height:20px;">6</td> </tr> </table>	Social security number																			or									Employer identification number									0	4		-	2	4	3	2	2	6
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<p>Part II Certification</p> <p>Under penalties of perjury, I certify that:</p> <ol style="list-style-type: none"> The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and I am a U.S. citizen or other U.S. person (defined below); and The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct. <p>Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.</p>	
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Sign Here	Signature of U.S. person ▶	Date ▶ 1/27/2022
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.

TERMS AND CONDITIONS OF SALE

1. FORMATION OF CONTRACT

By placing an order, accepting, or paying for the goods specified on the face of this order or quotation, Purchaser agrees to the terms and conditions of sale contained herein. If Purchaser objects to any of these terms, such objection shall be in writing and received by SETRA at the address stated on the front hereof prior to commencement of performance by SETRA. Additional or different terms in Purchaser's purchase order or other forms shall not be deemed objections hereto, unless specifically and conspicuously labelled "objections". Any additional or different terms contained in Purchaser's form are objected to by SETRA without need of further notice and shall not be binding on SETRA unless expressly accepted in writing by an officer of SETRA. SETRA's written confirmation of the order shall not constitute an acceptance by SETRA in writing of any additional or different terms contained in purchaser's form.

2. TERMS OF PAYMENT

If SETRA extends credit to Purchaser, terms of payment shall be net 30 days from invoice date unless otherwise specifically agreed by SETRA in writing. Interest shall be assessed on any amounts outstanding after 30 days in the amount of the lesser of 1 1/2% per month of the unpaid balance (annual rate of 18%) or the maximum interest rate allowed by law. If purchase is being made from outside the United States of America, payment shall be made in lawful, unblocked, free United States of America dollar exchange. SETRA reserves the right to withdraw any offer to sell or to cancel any agreement prior to shipment of goods if, in SETRA's sole judgment, Purchaser's credit record is inadequate. SETRA also reserves the right to change the credit terms, or to withdraw credit.

3. SHIPMENTS

Unless otherwise indicated on the face of this order or quotation: (a) shipments shall be F.O.B. SETRA's plant in Boxborough, Massachusetts; (b) SETRA, at its option, may hold all goods for shipment at one time, or may make partial shipment provided any agreed delivery schedule is met subject to item 4 of these terms; and (c) each shipment shall be treated as a separate contract for the purposes of these Terms of Sale, and SETRA may refuse to make additional shipments if Purchaser is in breach with respect to any prior shipment. In the event of shipments arranged by SETRA, Purchaser may request that a shipment be insured at net value or minimum coverage provided by carrier, whichever is greater. In the event of damage or loss in shipment, Purchaser should file a timely claim with the carrier and also notify SETRA.

4. DELIVERY

The scheduled shipping date, if any, upon the face of this document is SETRA's best estimate at the time the order is entered, but SETRA shall not be liable for any failure or delay in making delivery of the product by the due date, unless such failure is reckless or willful. The existence of delay, other than delay from SETRA's recklessness or willfulness, shall automatically extend the time of performance and delivery by SETRA to the extent necessary to enable it to make delivery with reasonable diligence after the causes of the delay have been removed. Unless otherwise specifically agreed in a writing signed by a SETRA officer, SETRA will not accept purchase orders or make offers to sell products on terms which provide that "time is of the essence".

5. a) CHANGE OF DELIVERY DATE

Any order, entered and confirmed with a delivery date, shall be subject to the following limitations in regards to change of delivery: If the order is within zero to 2 weeks of scheduled delivery, no change of delivery date shall be allowed. If the order delivery date is greater than 2 weeks, but less than 4 weeks away, the order shipment date may be moved out a maximum of 4 weeks from the original scheduled delivery date. If the delivery date is greater than 4 weeks away, the delivery date may be changed to an unlimited amount. Changes outside of these limitations shall result in a negotiated cost implication and shall be based on order size and amount of time requested for change of scheduled delivery date.

6. ACCEPTANCE

Purchaser will be deemed to have accepted the goods described on the face hereof if SETRA does not receive written notice of rejection within 10 days of receipt by Purchaser. In any event, payment shall constitute acceptance.

7. DESIGN

Unless otherwise specifically agreed in writing, SETRA reserves the right to adopt any changes in the design or manufacture of its products, the utility of which shall be in SETRA's sole discretion. In the event that this order or quotation is supplied in compliance with Purchaser's plans, drawings or specifications, Purchaser shall indemnify and hold SETRA harmless from and against all damages, liabilities, losses and expenses (including, without limitation, damages for infringements on the patents of others).

8. LIMITED WARRANTY AND LIMITATION OF LIABILITY

SETRA warrants its products to be free from defects in materials and workmanship, subject to the following terms and conditions: Without charge, SETRA will repair or replace products found to be defective in materials or workmanship within the warranty period; provided that:

9. a) the product has not been subjected to abuse, neglect, accident, incorrect wiring not our own, improper installation or servicing, or use in violation of instructions furnished by SETRA;
- b) the product has not been repaired or altered by anyone except SETRA or its authorized service agencies,
- c) the serial number or date code has not been removed, defaced, or otherwise changed; and
- d) examination discloses, in the judgment of SETRA, the defect in materials or workmanship developed under normal installation, use and service;
- e) SETRA is notified in advance of and the product is returned to SETRA transportation prepaid.

Unless otherwise specified in a manual or warranty card, or agreed to in a writing signed by a SETRA officer, SETRA scales shall be warranted for two years from date of sale; SETRA pressure, acceleration and load cell products shall be warranted for one year from date of sale.

THE FOREGOING WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR MERCHANTABILITY FOR A PARTICULAR PURPOSE.

SETRA'S LIABILITY FOR BREACH OF WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT, OR IF THE GOODS CANNOT BE REPAIRED OR REPLACED, TO A REFUND OF THE PURCHASE PRICE. SETRA'S LIABILITY FOR ALL OTHER BREACHES IS LIMITED TO A REFUND OF THE PURCHASE PRICE. IN NO INSTANCE SHALL SETRA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM A BREACH OF WARRANTY, OR FROM THE USE OR INSTALLATION OF ITS PRODUCTS. No representative or person is authorized to give any warranty other than as set out above or to assume for SETRA any other liability in connection with the sale of its products.

1. CANCELLATION

Orders cancelled by Purchaser prior to shipment shall be subject to appropriate cancellation charges by SETRA.

2. TAXES

All sales, use, or similar excise taxes or governmental charges imposed upon the sale or shipment of the product shall be paid for by the Purchaser and shall be added to and become part of the purchase price of the product. It is the policy of SETRA to collect such taxes if in its judgment it is required to do so, unless Purchaser provides the appropriate tax exemption information to SETRA prior to its invoicing the order.

3. CONFIDENTIAL INFORMATION

Unless specifically otherwise agreed, SETRA will not accept any disclosure to it by Purchaser of any information claimed to be confidential (including plans, drawings or specifications relating to Purchaser's proposed use of the product).

4. PROPRIETARY RIGHTS

SETRA shall retain all rights to technical data and information, technical processes and business methods, whether patentable or not, arising out of or evolving as a result of SETRA rendering engineering services (including installation) to, and designing systems and/or Products for, Buyer. Data access and usage rights are governed by schedule A attached to these Conditions.

5. INTERNATIONAL DELIVERY

If the purchase calls for shipment to a point outside the United States of America, acceptance by SETRA is expressly subject to its ability to obtain, on appropriate terms, any export license or permit required by applicable governmental law or regulation.

6. **PRICE CHANGES**
SETRA reserves the right to change prices set forth in price lists, quotations and acknowledgments issued by SETRA, for products ordered by Purchaser which at Purchaser's request are rescheduled for a new shipment date.
7. **GOVERNING LAW**
The validity, construction and performance of this contract and the transactions to which it relates shall be governed by the laws of Massachusetts. All actions, claims or legal proceedings in any way pertaining to this contract or related transactions shall be commenced and maintained in Massachusetts state courts or in federal court for the District of Massachusetts. Both parties acknowledge that, in pursuing this transaction, each has had minimum contacts with Massachusetts and the parties hereto agree to submit themselves to the jurisdiction of such court.
8. **GOVERNMENTAL CONTRACTS**
In the event the goods specified on this form are sold to the United States Government, a state government, or any agency, instrumentality or subdivision of a Federal or state government, the terms and conditions of this form shall be modified and amended only to the extent necessary to incorporate all applicable provisions of Federal, state or local procurement law. Likewise, if such governmental Buyer has previously entered into a separate agreement with SETRA, such terms shall supersede the terms hereof. Federal or state entities authorized to buy under SETRA's schedules shall not be bound by the terms and conditions stated herein and should instead refer to SETRA's applicable schedule.
9. **EQUAL EMPLOYMENT OPPORTUNITY/AFFIRMATIVE ACTION COMPLIANCE**
SETRA agrees to abide by the requirements imposed by Executive Order 11246, as amended, and the rules and regulations of the Secretary of Labor as set forth in Title 41 CFR, Chapter 60.
10. **OTHER TERMS AND CONDITIONS OF SALE**
Any terms and conditions of sale proposed by Purchaser shall not be deemed to constitute terms and conditions of sale applicable to this order unless such terms are consistent herewith, and no prior course of dealings between SETRA and Purchaser, nor common usage of trade shall operate to modify any of these general terms and conditions of sale.
11. **PRIVACY POLICY**
SETRA takes the privacy of our customers and website users very seriously. Please review [SETRA's full Privacy Policy for details](#). If you have any questions related to our handling of information, or if you would like your information removed from our systems, please contact us directly.

Setra Systems reserves the right to make changes to our Terms & Conditions at any time. Changes will be made public on this page.